



Terms and Conditions

GOAT reserves the right to cancel any class due to external circumstances such as internet failure. In case of cancellation, a full refund or a spot in a future public class/ alternate time for a private class will be offered to the customers.

Public Classes

Tickets must be bought in advance.

A customer can switch from one class to another up to 6 hours before the class starting time; if the class is fully booked, however, 48 hours notice is required.

A customer may receive a refund up to 48 hours before the class start time.

Private and Corporate Classes

The Class must be paid for in full in advance. All screens must be purchased in advance. GOAT will process a refund for any unused screens above the minimum spend within 24 hours. Additional screens cannot be added without prior payment.

For Private classes, the minimum spend is £100 for up to 4 households, and for Corporate classes, the minimum spend is £100 for up to 10 participants.

A customer may cancel the event and receive a full refund up to 1 week before the class start time.

A customer may change the date up to 1 week before the class start time. Any deposit is refundable up to 1 week before the class.

Products and delivery

GOAT requires 8 working days to deliver Boxes to customers. No extra charges for delivery apply within England. For parcels being sent abroad and to other parts of the UK, extra charges apply based on the country of delivery. Please note that not all countries accept delivery of alcoholic substances.

GOAT will process a full refund in the event of failure to deliver on time. If this failure is a result of the customer not being at home when the delivery arrives, GOAT is not responsible for the failure in delivery. Redirection and charges for any boxes are the customer's responsibility and they will be provided with a tracking number to be able to redirect their package.

GOAT will process a full refund for any items that arrive damaged upon receipt of a photograph of the damaged item.

The customer is required to provide a full name, an address, mobile number, and a safe place to leave the box in case of them being absent from the house.

GOAT

Due to availability, spirits may be sent in unbranded bottles.

The customer may cancel their order 8 working days before the class start time. Any deposit or payment is refundable until that time and full payment must be processed before the Boxes are sent out.