GOAT Terms and Conditions

Restaurant Terms and Conditions

Confirmation

Any booking may be required to leave credit or debit card details to secure the booking. The card will be verified for the amount of £20 per person, but nothing will be charged unless the late cancellation policy is breached.

Cancellation

Bookings of up to 6 persons may be cancelled up to 4pm on the day. For bottomless brunch on Saturday, until 6pm the day before the booking.
Bookings of 7-10 persons and more may be cancelled up to 7 days before the event.
Bookings of 11 + persons may be cancelled up to 2 weeks before the event.

If the cancellation policy is breached, we will charge the card provided to secure the booking £20 per every person on the booking.

Any changes in numbers of guests of up to 25% of the original group size (in the guest's favour) may be made up until 4pm on the day of the evening booking and for lunch, up to 11am on the morning of the booking. Failure to notify us of a reduction in numbers by these cut off times will result in a £20 charge for each no-show.
If your numbers change by more than 25% we need notification in line with our cancellation policy above, otherwise we will need to charge £20 for each non-arrival.

Set menus

Any booking of 13 or more people is required to have a set menu. Any booking of 17 or more is required to pre-order from a set menu.

Arrival and departure

Please make sure that your group arrives on time. We may have bookings on your table after yours, and require the table back, please ask on arrival if you would like an extension and we will do our best.

Time allocated to tables

We may need your table back after a certain amount of time if we are experiencing a high volume of reservations on the evening. Please see below times allocated to tables in this case:

A group of 2 persons may keep their table for 1 hour and 45 minutes.

A group of 3 to 6 persons may keep their table for 2 hours.

A group of 7 to 9 persons may beep their table for 2 hours 30 minutes.

A group of 10 or more persons may keep their table for 3 hours.

Any group booked in for bottomless brunch may keep their table for the time allocated according to the size of the group, but bottomless drinks last for 2 hours.

Private dining

Our private dining room, the Crypt fits up to 24 people over 2 tables. Minimum spends apply to hiring the Crypt.   Failure to reach the minimum spend will result in the remainder being charged on the card provided by the host to secure the booking.

Service charge

A 12.5% service charge is added to all transactions at GOAT, and any quoted minimum spends and set menus do not include service charge. %100 of this goes to our staff.

Cakeage

If you would like to bring in your own cake, a fee of £2.50 will be applied for each person in your party. This will be taken from your deposit, or can be added to your final bill, please let us know in advance which you would prefer. We do not charge cakeage for bookings with a set menu which includes dessert.

Payment

All bills at GOAT must be paid on the night of the event.

GOAT
DINE/DRINK

Bars Terms and Conditions

Confirmation

In DRINK, a booking of 10-14 people may be asked for card authorisation to the value of up to £100 – this fee will only be deducted from the card in case of late cancellation. The cancellation deadline for a group of this size is 36 hours before the booking.

Any booking may be asked for a minimum spend, and any booking that agrees to a minimum spend is required to provide their credit or debit card details. The card will be verified for half of the minimum spend, but nothing will be charged unless the cancellation policy is breached. We reserve the right to ask for a deposit up to 50% of the minimum spend, and this may be used towards the bill on the night or refunded once the minimum spend is reached.

Late arrival

If you are more than half an hour late for your booking in the bar, even if you are dining downstairs before or after your drinks, any deposit left to secure the booking will be non refundable and/or cancellation fee charged, and your tables may be offered to other customers.

Cancellation

Any booking with a Late Cancellation Fee will be charged the fee if they cancel the booking less than 36 hours before the booking.

Any booking with a minimum spend that is not hiring the bar privately may cancel their booking free of charge up to 2 weeks before the event. In the event of late cancellation, 50% of the minimum spend will be charged on the card provided to secure the booking.

Private hire bookings must leave a deposit equivalent to 50% of the agreed minimum spend which will be refunded on the night of the booking or can be used towards the bill. Private hire bookings may cancel their event up to 1 month before the event. In the event of late cancellation, 50% of the minimum spend will be charged on the card provided to secure the booking.

If you are half an hour late, we will assume you are a no show and charge the late cancellation fee.

Service Charge

A 12.5% optional service charge is added to all bills at GOAT and this is included in any quoted minimum spend.

GOAT

DINE/DRINK

Minimum spend

If a minimum spend is agreed, the host is required to provide a credit card to be held behind the bar on arrival, and if the minimum spend is not reached, the remainder will be charged to their card. The minimum spend must be reached by the agreed time, if such a time has been agreed.

Exclusivity

Any parties taking either the DJ bar exclusively until 10pm are welcome to stay on thereafter but GOAT does remain the right to take further reservations if there is space and the until the capacity is reached. (Up to 130 guests).

Therefore if you would not like other guests joining your space we recommend taking exclusivity for the entire night until 1am.

Canapes

Any canapés ordered must be paid for in full, including 12.5% service charge prior to the event. Canapés must be ordered 5 working days before the event. If you are a discount holder, please note that discounts do not apply to canapés.

Payment

All bills at GOAT must be paid on the night of the event.